

## Instructions for sending samples for PCR Testing

Samples must be collected by a suitable healthcare professional within a UKAS accredited facility or via self-collection, the customer must make available the agreed collection device type and Instructions For Use (IFU). A list of pre-approved collection devices and instructions are available from the GOV.UK website. If a customer has specific collection tube requirements these will need to be validated by Informed Genomics (IGL) prior to use and implementation. The customer should ascertain the suitability of the tube and stabilisation or inactivation solution for collection, including assessment of any health and safety considerations in the context of the collection.

Sample tubes must include a unique patient specific barcode and clear identification of the customer.

Samples must be supplied to IGL in accordance with UN3373 shipping regulations.

Samples should be sent to:

Informed Genomics Ltd  
Birmingham Research Park  
97 Vincent Drive  
Birmingham  
B15 2SQ

Shipments can be received by IGL 24 hours per day and 7 days per week. Birmingham Research Park reception can receive samples during the hours of 8am-4pm Monday to Friday, outside of these hours, the customer should ensure delivery drivers contact 0121 630 2114 option 4.

Expected turnaround time from receipt (time of sample scanning onto IGL system) is in line with internal service quality indicators and Department of Health and Social Care (DHSC) legislation. For PCR we expect that >90% of CUSTOMER samples will be processed within 36 hours.