

Instructions for sending samples for PCR Testing

Samples must be collected by a suitable healthcare professional within a UKAS accredited facility or via self-collection. The customer must make available the agreed collection device type and Instructions For Use (IFU). If a customer has specific collection tube requirements these will need to be validated by Informed Genomics (IGL) prior to use and implementation. The customer should ascertain the suitability of the tube and stabilisation or inactivation solution for collection, including assessment of any health and safety considerations in the context of the collection.

Sample tubes must include a unique patient specific barcode and clear identification of the customer.

Samples must be supplied to IGL in accordance with UN3373 shipping regulations.

Samples should be sent to:

Informed Genomics Ltd
Unit 5 Quinton Business Park
11 Ridgeway
Birmingham
B32 1AF

Samples can routinely be received by IGL between the hours of 9am-5pm Monday to Friday. If there is a requirement for delivery of samples outside of these times, please contact IGL on 0121 227 5298 to discuss further.

Expected turnaround time from receipt (time of sample scanning onto IGL system) is in line with internal service quality indicators and UKHSA legislation. For PCR we expect that >90% of CUSTOMER samples will be processed within 36 hours.